

COVID-19 OPERATIONS POLICY: A COMMITMENT TO OUR GUESTS

In line with government guidelines, we are implementing a COVID-19 secure management system in our restaurant to protect all of those who come through our doors.

Strict controls will be in place to mitigate the risk of COVID-19.

Details of these current measures include:

- Deep sanitisation across the restaurant on a frequent basis
- PPE to be worn by all members of staff
- Hand sanitizer available throughout
- Track and trace system
- Mandatory and frequent handwashing
- The layouts of the restaurants have been adjusted and capacities will be limited by around 50% to ensure a safe dining experience and appropriate social distancing
- Our staff and student cohort have been thoroughly briefed and trained in ensuring the safest possible environment for our customers and follow strict guidelines in self isolating should they start feel unwell and display any Covid-19 symptoms
- The numbers of student cohorts on site at any one time has been reduced by 50% to allow for effective physical distancing in the restaurants and wider college
- Implementation of enhanced cleaning regimes in the kitchen and front of house areas
- Single-use menus
- Cashless payments where possible
- One way systems

We are fully committed to ensuring that each and every health and safety guideline is executed to the highest standard. This will be constantly evolving based on latest guidance and principles of best practice.

Your safety and enjoyment and indeed that of our students and staff is our primary concern.

We are delighted to be opening in our new premises and we look forward to welcoming you!

Fletchers team