



## Work Experience Case Study



# The Crowne Plaza

**After a successful placement at The Crowne Plaza Hotel, Level 3 Travel and Tourism student Dom Griffiths has been offered a part time role alongside his studies at Nottingham College.**

**Dom completed his work experience with the reception and front of house teams at the Nottingham Hotel and his work-ethic, customer service skills and attention to detail were quickly recognised.**

### **Speaking after the placement Dom reflected on his placement:**

“I felt my work experience was very beneficial to all involved, The Crowne Plaza, Nottingham and myself and it provided me with a character building opportunity that allowed me to gain new skills and a new experience within the hotel industry”.

Dom was one of many students who have completed their work experience at the hotel this year. HR Manager, Julie Oliver explains how the placements have improved the organisations understanding of how to introduce 16-18 year olds into the work place - “we often ask for feedback from the young people we work with to ensure we remain the sort of employer that attracts young people into the hospitality industry”.

Julie elaborates – “The students have a fresh perspective and some have a real eye for details and have a significant impact on our business operations, the opportunity to work with Nottingham College allows us to add value to the existing economy by supporting young local people in a smoother transition from education to employment.”